



Child Welfare League of America
National Center for Field Consultation

January 29, 2004

Ms. Nancy L. Rollins
Director
State of New Hampshire
Department of Health and Human Services
Division for Children, Youth and Families

Dear Ms. Rollins:

The Child Welfare League of America (CWLA) is pleased to submit our report regarding the feasibility, costs and outcomes that may be associated with the New Hampshire Division of Children, Youth and Families (DCYF) pursuing accreditation through the Council on Accreditation.

On behalf of John George, Senior Consultant with the National Center for Field Consultation, and myself, I wish to express our thanks to you and your staff for a high level of cooperation and the willingness to share information and provide us, in a timely manner, with needed documentation.

The undertaking of national accreditation by public sector human service entities can be a daunting task. Many issues, real and imagined, can be portrayed as obstacles for successfully accomplishing accreditation efforts. The CWLA consultants, who worked with your staff during the past two months, feel confident that the task of achieving accreditation will not be daunting for DCYF. We hope that the reasons for our feeling of confidence are reflected in our report. While there is work to be done, we are equally as confident that the successful realization of this important quality improvement objective is easily within the Division's collective reach.

If you should have any questions regarding the contents of this report, please do not hesitate to contact me.

Sincerely,

Richard M. Lutz, ACSW
Director
CWLA National Center for Field Consultation

Enclosure